

## Meeting Agenda:

Available Technologies: harnessing IT for positive change in Health & Social Care  
21st March 2013, City Tower, Manchester

09.00 - 09.30		
Registration, Networking & Coffee		
09.30 – 09.45	Introduction & Update on Ecosystem Business	Chris Taylor & open floor
09.45 – 10.00	ECHAlliance Updates	Brian O'Connor
10.00 – 10.50	Ecosystem Projects <ul style="list-style-type: none"> <li>- Priorities and Projects – driving forward</li> <li>- Online Innovation Factory Showcase</li> </ul>	Carmel Dickinson & Ruth Norris
10.50 – 11.05	Trustech: Decipher Project Update	Richard Deed
11.05 – 11.35		
Coffee break & Networking		
11.35 – 11.45	Available Technologies - Scene setting and Introduction	Tom Gray, Kainos
11.40 – 12.00	Mobile Technology and the Health Sector	Pat Kirby, TotalMobile
12.00 – 12.20	Databases, File Stores, Archiving – How we “store stuff”	Andrew Deri-Bowen, EMC
12.20 – 13.30		
Lunch and Networking		
13.30 – 13.50	Portals, Personalisation, Social – “my stuff”	Colin Truesdale, Kainos
13.50 – 14.10	Security – hands off “my stuff”!	Phil Mills, CSIT
14.10 – 14.35	Communications Technology – it’s not just “stuff”, it’s people talking	Malcolm Linington & Tim Hatch, Intel Corporation
14.35 – 14.55	Project Delivery – Getting what you need	Tom Gray, Kainos
14.55 – 15.15		
Coffee break		
15.15 – 15.30	Proteus: Show and Tell	Julian Young, Proteus
15.30 – 16.30	Workshop: response to today’s information	Ruth Norris / All
16.30 - 16.45	Close	Carmel Dickinson
17.00 – 18.00		
	<b>Optional Session: Online Innovation Factory: Informal Discussion/Demo</b>	<b>Ruth Norris</b>

# Meeting Output:

Available Technologies: harnessing IT for positive change in Health & Social Care  
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Using a slightly different format from previous meetings, our first meeting of 2013 was an 'Education and Awareness Day' - a high-level look at what are the technologies available to reduce costs while improving health and social care. The day was structured predominantly around presentations from experts in relevant

## 1. Update from the ECHAlliance (Damian O'Connor)



- The Ecosystem in NI is developing at an encouraging rate. 190 people attended the Northern Ireland Ecosystem Meeting in Belfast on the 20th March.
- The ECHAlliance will be taking part in eHealth Week, Dublin, which is being organised by the European Commission this year on the 13th-15th May. The ECHAlliance is hosting the 2nd EU-US eHealth Business Marketplace to create new business relationships, research, innovation and collaborations leading to innovative health improvements, job creation and economic developments.
- Oulu Ecosystem is planning to make use of social media and digital communications in planning the development of their health programme.

## 2. The Online Innovation Factory (Ruth Norris)

- The Online Innovation Factory tool for online co-innovation between members was presented.
- A soft launch with a sub group of ecosystem organisations is scheduled for April.
- Transferability –there are potential opportunities for 'white-labelling' the service for other purposes
- Members were walked through the general purpose and functionality of the site; eg. that it is possible to start and contribute to a workspace at any stage of its development; and that IP will be protected through a full audit trail.
- Please [visit our website](#) for the detailed presentation and further information and updates

## 3. Decipher Project (Richard Deed - Trustech)

Richard from Trustech provided details on an opportunity for members to be involved in an EU project

Read Richard's presentation [here](#)

Contact Richard Deed: [richard.deed@cmft.nhs.uk](mailto:richard.deed@cmft.nhs.uk)

## 4. Open Floor Session

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This was a section of the day which provided opportunity for members to raise items which they wished to share with the group (ideas, requests for collaboration etc):

Some potential opportunities were raised, including:

### Halton Borough Council

Solicited assistance/ideas in the areas of

- Dementia Services: to work with others to coordinate and deliver dementia care
- Looking for something to map and run the pathways from patient to end of process
- Aligning with quality measure for CCGs
- Interest in Mental health and wellbeing and improvements

### Stockport Council:

Are joining an assisted living programme. Which needs UK partners including SMEs to come up with apps / technologies.

Contact Andy Bleaden: [andy.bleaden@stockport.gov.uk](mailto:andy.bleaden@stockport.gov.uk)

## 5. Education Session (Chaired by Tom Gray, Kainos)

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Presentations from the Education Session Attached;

<a href="#">Pat Kirby,</a>	<a href="#">TotalMobile</a>	<a href="#">Applications – Web, Mobile, Cloud, Server – Basic Intro – How we “do stuff”</a>
<a href="#">Gabriel Rea,</a>	<a href="#">EMC</a>	<a href="#">Databases, File Stores, Archiving – How we “store stuff”</a>
<a href="#">Phil Mills,</a>	<a href="#">CSIT</a>	<a href="#">Security – hands off “my stuff”!</a>
<a href="#">M.Linington &amp; T.Hatch,</a>	<a href="#">Intel</a>	<a href="#">Communications Technology: it's not just “stuff”, it's people talking</a>

## 6. Workshop

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In the workshop delegates considered the key messages to be taken away from the day, identifying how the topics covered could be applied in health and social care situations. As part of the discussion delegates were asked to consider opportunities for deployments/change and any barriers or challenges identified. The following is a synopsis of the outputs from the groups:

### Q1: Key messages from the day:

- Data emerged as a recurrent theme in many of the topics considered over the course of the day
- There was a strong view that patients should own their own records. This had implications particularly in the discussions surrounding security and storage of data.
- Data ownership can empower patients
- Some members expressed the opinion that more important even than individuals owning their own health records is that these records should be interoperable between agencies, even across national boundaries.

- In reality both patient-owned records and interoperability are related: some delegates held the position that the only way to facilitate interoperability was through patient-owned records. Without this, the complexity of agreements needed prior to sharing access between different organisations acts as a barrier.
- Security is key here, and the largest risk is people themselves. **Understand the risks, but don't be frightened by them!** Healthcare data can be secure.
- There must be a business case for innovation: Trusts and CCGs will ask "what's in it for me?"
- Models need to be flexible: Companies might sponsor innovation and share savings.
- The best things to mobilise are often the most simple. Organisations need to evaluate their own workflow processes to identify challenges which clinicians are facing in their efforts to deliver care efficiently. It is then possible look at available technologies/innovations to address these

### Q2: Opportunities for deployment/change:

- Intel provide a useful tool on their website which may assist members in deciding which mobile device might be useful in different cases: [intel.com/mpocselector](http://intel.com/mpocselector)
- Make use of Health and Wellbeing Boards as short-term drivers.

### Q3: Barriers or challenges:

- The dilemma of maintenance versus investment remains a problem for IT infrastructures.
- "As an organisation you can spend all your time trying to anticipate what will come along in the future, or you can build for what is required now, whilst ensuring that you are prepared for changes in the future!"
- Reaching agreements/policies to facilitate and regulate patient owned records.
- Securing data
- The 'post-Francis' world: fear of risk
- NHS inertia/overload

## 7. Proteus Digital Health 'Show and tell' Session (Julian Young)

Julian presented an extremely well received overview of the Proteus Digital Health Feedback System.

Read Julian's presentation [here](#)

We are pleased to announce that Proteus Digital Health have since joined the Manchester Ecosystem.